

Media Contact:

Glen Nelson

Tel.: +1 312 725 0325

E-mail: glen.nelson@capgemini.com

Capgemini Awarded \$53M Testing Contract with US Citizenship and Immigration Services

Independent testing and evaluation services anticipated to help USCIS use technology and innovation to address the evolving needs of its customers

Reston, VA, 20 October, 2016 – [Capgemini](#), a global leader in consulting, technology and outsourcing services, through [Capgemini Government Solutions](#) announced it has been awarded a \$53 million, three-year task order to provide independent testing and evaluation services for U.S. Citizenship and Immigration Services (USCIS) within the Department of Homeland Security (DHS) that are anticipated to help it address the demands of customers in the digital age. The contract is part of DHS's Enterprise Acquisition Gateway for Leading-Edge Solutions (EAGLE II) contract vehicle.

USCIS continues to drive a series of enhancements to digitize immigration and citizenship processing, and to make its website and online products easier to use. The improvements are part of its commitment to use technology and innovation to meet the evolving needs of its customers. In order for these enhancements – and future technology projects – to be deployed successfully and updated to better serve customers, USCIS has created a Testing Center of Excellence (TCoE) that focuses on IT testing services that support Agile practices, development to operations (DevOps) methodologies and continuous integration.

Under the contract, Capgemini Government Solutions will support the agency's TCoE by providing independent testing and evaluation services for USCIS' operational and transformational systems. Capgemini Government Solutions will implement its industry-leading testing processes coupled with strong Agile principles and assets, to support the agency's ongoing testing operations, with a focus on automation test engineering, performance testing, and interoperability testing.

[Capgemini's 2016-2017 World Quality Report](#), a study on application quality and testing trends based on a survey of 1,600 senior IT executives and testing leaders from 32 countries, found that positive customer experience is equally as important as security as business leaders recognize the growing significance of providing customers with a smooth experience across all channels and devices. In this engagement, Capgemini Government Solutions aims to help USCIS address the operational requirements, the pace of business, and the customer experience demands of the digital age.

“Independent testing is a vital step to provide quality services, as it will better enable the agency to meet the pace of customer engagement,” said Doug Lane, President and Head of Capgemini Government Solutions in North America. *“Our collaborative partnership and applied Agile approach can help USCIS optimize existing resources and provide a faster time to market. We appreciate USCIS’s confidence in our team and leading practices as we serve their important commitment to quality and integrity.”*

With more than 18,000 testing professionals and a further 14,500 application specialists around the world, Capgemini is committed to continue its momentum in software testing with a focus on cost reduction, quality of services and increasing the return on investment from its testing and quality assessment services. Learn more about its testing practice: <https://www.capgemini.com/testing-services>.

About Capgemini

With more than 180,000 people in over 40 countries, Capgemini is a global leader in consulting, technology and outsourcing services. The Group reported 2015 global revenues of EUR 11.9 billion (about \$13.2 billion USD at 2015 average rate). Together with its clients, Capgemini creates and delivers business, technology and digital solutions that fit their needs, enabling them to achieve innovation and competitiveness. A deeply multicultural organization, Capgemini has developed its own way of working, [the Collaborative Business Experience™](#), and draws on [Rightshore®](#), its worldwide delivery model. Learn more about us at www.capgemini.com.

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Capgemini Government Solutions LLC helps U.S. public sector clients transform operations and the citizen experience, particularly in the areas of homeland security, tax and revenue management, justice and public safety, labor-unemployment modernization, and health services. With a worldwide network of more than 12,000 specialists and a portfolio of clients covering many areas of public service, Capgemini provides tailored solutions to government agencies across the globe. For more information please visit <http://www.capgemini-gs.com>.