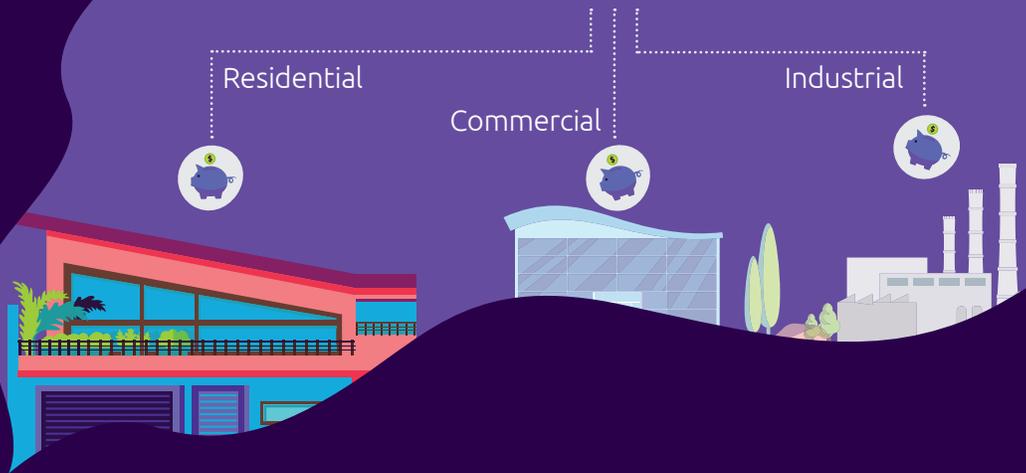




Modernize your property-tax billing



Modernize your property-tax billing with an industry- leading Services as a Solution

Property-tax billing solution delivers on-demand capabilities to municipalities

Property-tax revenues are vital to municipalities, as they must effectively manage and protect their key revenue stream. Many local governments rely, however, on older technology solutions from niche vendors that may no longer be supported. Municipalities require a modern, industry-leading property-tax billing solution that they can trust to ensure consistent, reliable customer-billing service.

Developed in partnership with the City of Kitchener, Capgemini delivers the municipal property-tax billing solution (MPTS) for municipalities across the country. The Services as a Solution product is scalable for any sized municipality, it lowers the upfront capital costs, and allows municipalities to customize the level of service they need to support their constituents – all with more manageable annual operating fees than other options.

With MPTS, municipalities can:

- Manage residential, commercial, and industrial property taxes
- Adjust the tax rate efficiently and easily
- Expand to include gas, water, utilities, and rental appliances
- Choose to host on-premises or on a private or public cloud
- Integrate with any financial ERP system
- Remove in-house costs and headaches of managing a billing system.



Strong foundation for the future

Built on an SAP technology backbone for reliability and longevity, MPTS allows a municipality to ensure its property tax system is secure and stable, while managing budgets responsibly. The on-demand capabilities mean any municipality can tap into the power and flexibility of MPTS.

MPTS also allows municipalities the option of delivering enhanced e-services to its constituents.

Success story: City of Kitchener

The City of Kitchener needed a billing solution robust enough to last for up to 20 years. It needed to be flexible and configurable while providing a foundation for e-services, mobile, and core utility and property-tax functions.

Working with Capgemini, the city brought financial management, information technology, and customer service together under one strategic direction. Billing accuracy and reliability improved, and the city has a solid foundation for enhancements such as online customer access, mobile computing, and smart meters.

Capgemini's MPTS delivers:

- Better asset investment and management
- Cost-effective service delivery
- Leading-edge technologies to deliver a better customer experience
- Quicker turnaround times
- Flexible bill presentment and printing options to send relevant information to customers
- Better understanding of current and future system capabilities
- Optimized business processes
- Industry-leading best practices, configurable to any financial system
- Scalable for any size municipality.

MPTS is designed to provide a service level customized for your municipality, backed by proven best-in-class technology and long-term support. Trust your revenue stream to a solution that offers financial flexibility with the ability to build for the future.

City of Kitchener statistics

- **78,000+** PTAX accounts
- **87,000** utilities accounts
- **\$550+** million in annual revenue

About Capgemini

A global leader in consulting, technology services and digital transformation, Capgemini is at the forefront of innovation to address the entire breadth of clients' opportunities in the evolving world of cloud, digital and platforms. Building on its strong 50-year heritage and deep industry-specific expertise, Capgemini enables organizations to realize their business ambitions through an array of services from strategy to operations. Capgemini is driven by the conviction that the business value of technology comes from and through people. It is a multicultural company of over 200,000 team members in more than 40 countries. The Group reported 2018 global revenues of EUR 13.2 billion (about \$15.6 billion USD at 2018 average rate).

Learn more about us at
www.capgemini.com

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