

Application Testing Services

Performance Driven. Quality Assured.

Capgemini Testing Services Advantages

- Cost predictability and value
- 15-30% reduction in overall project costs
- 30-40% reduction in test execution costs
- Lower CAPEX for testing resources
- Enhanced quality: defect prevention rate of 97%+
- Business and technical risk mitigation
- Standardization of best-practice test processes for faster time-to-market
- Constant maturing of the process cycle
- Next-generation delivery capabilities: Rightshore® Testing Center of Excellence and domain expertise in India, plus nearshore facilities in Eastern Europe, Spain and South America

Innovative, Business-Driven Testing Services

Inadequate software testing actively increases business risk; with the potential of lost revenue and eroding customer trust. Yet managed effectively, software testing plays a critical role in providing the business agility an organization needs to sustain a competitive advantage. Capgemini's Business-Driven Testing Services reduce the risk of application or system failure and ensure your organization's systems operate consistently to meet the expectations of both business users and customers.

Our Two Key Services:

Test Process Improvement (TPI) & Quality Blue Print Framework

Based on a combination of our industry standard TPI® methodology and Quality Blueprint framework, the end-to-end service drives a clear and objective assessment of the relative maturity of test processes and structure. We then identify a practical roadmap plus

accelerators for faster step change improvement, to enable you to achieve a higher level of test maturity, lower total cost of ownership, and accelerated time-to-market.

Managed Testing Services (MTS)

This low-risk, proven, and incremental roadmap to test sourcing uses our Rightshore® approach and leverages the standardization and industrialization of our Testing Centers around the world. You choose how much test management control you keep or delegate to a trusted and experienced provider. At the heart of MTS is TMap®, our business-driven, risk-based approach for structured software testing, designed to address your key issues of quality, time, and cost across the whole development lifecycle.



Why Choose Capgemini?

Extensive Track Record and Deep Domain Expertise

Unparalleled technical and sector knowledge from a testing heritage of 20+ years; delivering consistent support to over 500 clients.

Dedicated Resources

Over 6,400 career test specialists worldwide, and up to 11,000 further application testers available when you need them most.

Global Delivery Network – Rightshore®

Scalable global resources – dedicated onshore/onsite client teams balanced by an extensive offshore capability and 24x7 operations.

World-leading ‘Best in Breed’ Intellectual Property

- TMap® – the de facto industry standard for structured testing;
- TPI® – the world’s top model for assessing and improving test processes;
- Quality Blueprint – market intelligence benchmarking and accelerated implementation techniques;
- Our World Quality Report – data from 400+ global organizations providing intelligence on market trends in testing technologies, processes, organizations, outsourcing, and economics.

Partnering with Market Leaders

Capgemini maintains long-term partnerships with the world’s largest technology suppliers, including SAP, HP, IBM, and Microsoft; helping us streamline service delivery to clients, while our partners plug-in our TMap® methodology into their tools.

ING

ING Real Estate Investment Management (ING REIM) initiated an internal program to improve the efficiency and reliability of the management information exchange between ING REIM, its administrative controllers, and its clients. Before launch, all new and modified software for data exchange and processing had to be thoroughly tested. ING REIM turned to Capgemini to realize a 50% reduction in test effort, primarily through test standardization.

“I knew Capgemini to be a professional test provider, and the structured approach to testing and the test results gave us good insight into the quality of the various software components. The solution with a test manager onsite and Indian testers, initially in the Netherlands and later in India, worked excellently.”

Kitty de Haan, ING REIM Program Manager

HM Revenue & Customs

Some HM Revenue & Customs (HMRC) data centers were built over 20 years ago, on old technology infrastructure. Protecting data and minimizing running costs were high priorities, necessitating moving HMRC systems to more resilient, state-of-the-art facilities. With Capgemini, the move was rehearsed and processes fine-tuned, to reduce the implementation period for operational procedures for the secure data transfer of over 20 terabytes from two weeks to two days.

“The fact that over a weekend we successfully moved huge amounts of data and 17 IT systems with 300 interfaces is a fantastic achievement.”

Mark Hall, IT Director, HMRC

Volvo

Volvo needed to increase sales of add-on services. To facilitate this initiative, a dealer portal, “Porten – the salesman Portal,” that combines information from different systems into a single solution, was developed by Volvo subsidiary Volvohandelns Utvecklings AB and Capgemini, to deliver business value to Volvo’s sales personnel. The system also provides the advantage of a new Service-Oriented Architecture based (SOA) service that can easily be tailored to meet future business needs.

“This process-oriented portal provides the right information to the right person at the right time, makes the salesmen’s everyday work more effective and empowers the sales organization to take advantage of the complete range of available products. If it will help Volvo dealers to sell, it is worth it.”

Peter Lorentzon, CEO, Volvohandelns Utvecklings AB



About Capgemini and the Collaborative Business Experience™

Capgemini, one of the world’s foremost providers of consulting, technology and outsourcing services, enables its clients to transform and perform through technologies. Capgemini provides its clients with insights and capabilities that boost their freedom to achieve superior results through a unique way of working, the Collaborative Business Experience™. The Group relies on its global delivery model called Rightshore®, which aims to get the right balance of the best talent from multiple locations, working as one team to create and deliver the optimum solution for clients. Present in more than 30

Rightshore® is a trademark belonging to Capgemini

countries, Capgemini reported 2009 global revenues of EUR 8.4 billion and employs 90,000 people worldwide.

Capgemini Outsourcing Services (OS) draws on the expertise of more than 28,000 employees to manage, innovate and improve the IT systems and business processes of its clients. Capgemini OS offers a full spectrum of services including Applications Outsourcing, Infrastructure Outsourcing, Business Process Outsourcing and Transformational Outsourcing.

For more information:

www.capgemini.com/services/outsourcing