

## TOP COMMERCIAL BANKING TRENDS 2022

## New-age disruptors showcase agile models

Commercial Banks face tremendous competitive pressure in a volatile and uncertain post-pandemic era



After disrupting payments and retail banking, **agile new-age** players are shaking up corporate financial institutions:

- Fintechs are orchestrating commercial banking ecosystems and building **B2B super apps**
- Hyper-flexible **alternative lenders** give SME loans a dramatic makeover



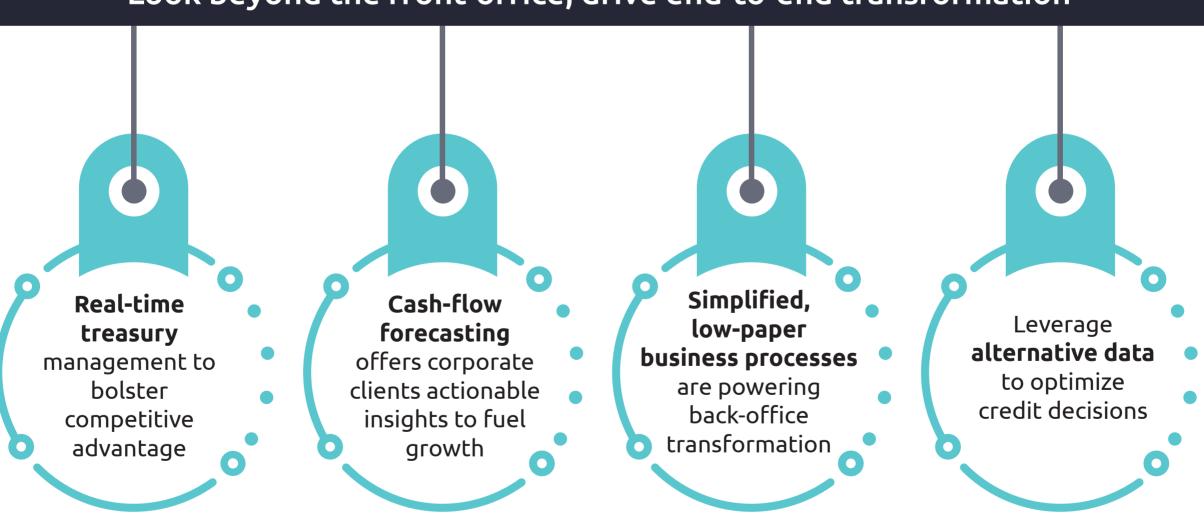
Scene is set for commercial banks to explore the business of experience

## Goodbye business banking!

Simplifying business processes using **intelligent automation** and **as-a-service models** becomes a necessity for banks



## Look beyond the front-office, drive end-to-end transformation



Pursue sustainability goals while keeping an eye on new horizons...



**Sustainable finance** offerings to boost low-carbon economy

**Smart contracts** will enhance real-time trade and settlement functions

