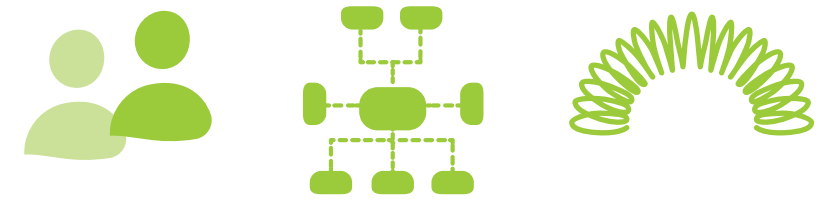# Process
on the Fly

Process
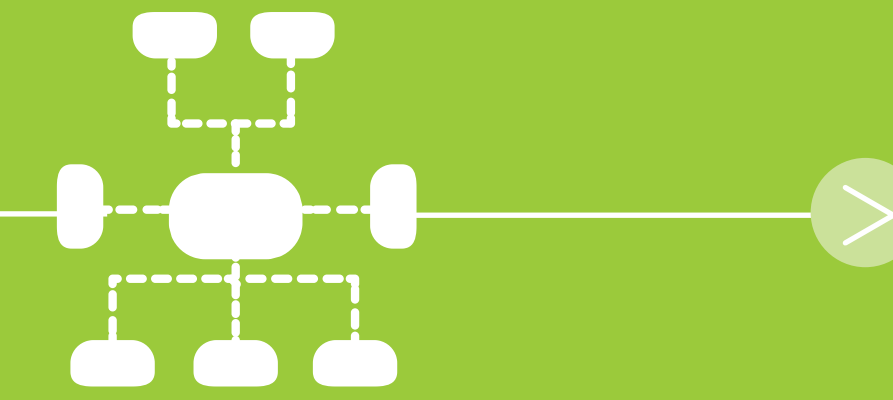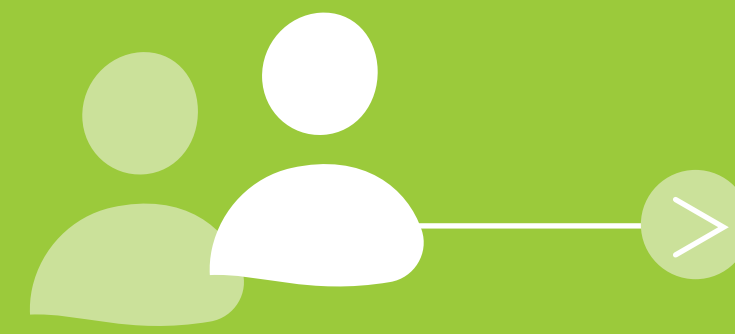on the Fly

Processes 101
Rock, Robot Rock
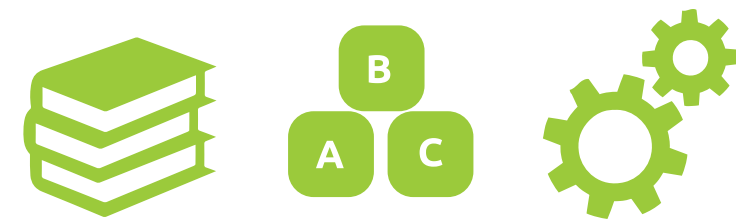Pleased to Meet You, Process
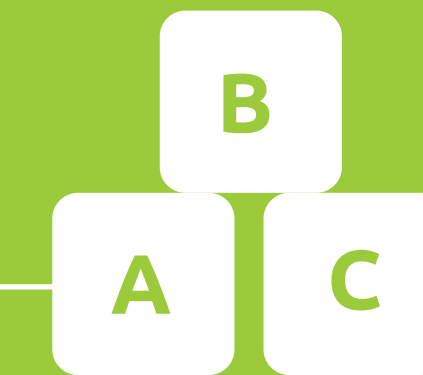Can't Touch This
Augmented Me

Process **101**

First things first. If a simplified, standardized process in a frictionless enterprise is the destination, then we must plan our best route. But we do not follow maps to buried treasure, and X never, ever marks the spot. The journey begins in understanding the process, enabling us to improve it continuously and with an agile state of mind. To do this well necessitates a fully defined process, taking careful and conformant steps to navigate the most frictionless waters, all the while dodging exceptions and bottlenecks that get in our way. The key lies in identifying improvement opportunities in both process and technology, removing any friction to allow us to sail the calmer route. And when we finally dock at our destination, the cycle begins again from the very first step. Slowly, cautiously, paying close attention to the everlasting quest for continuous improvement.

Process 101

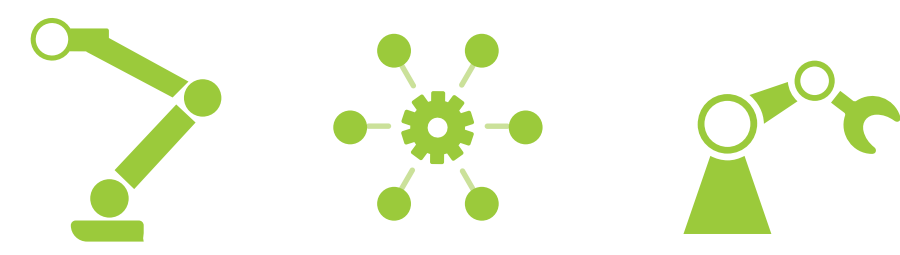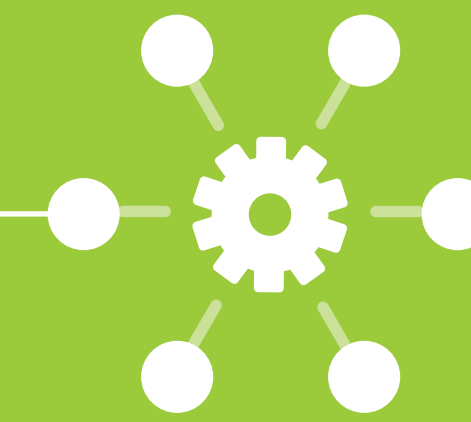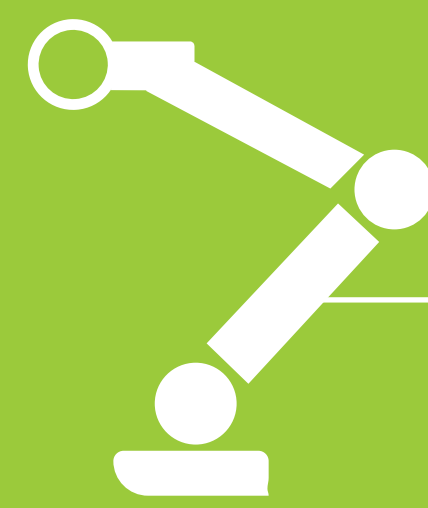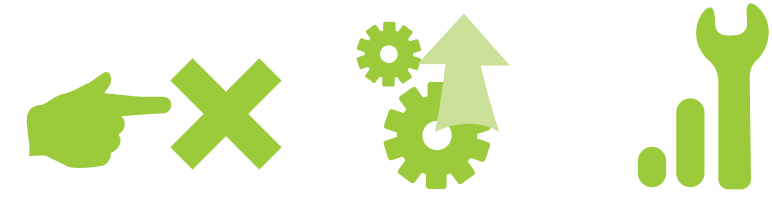B
A C

Rock
Robot,
Rock

First things first. If a simplified, standardized process in a frictionless enterprise is the destination, then we must plan our best route. But we do not follow maps to buried treasure, and X never, ever marks the spot. The journey begins in understanding the process, enabling us to improve it continuously and with an agile state of mind. To do this well necessitates a fully defined process, taking careful and conformant steps to navigate the most frictionless waters, all the while dodging exceptions and bottlenecks that get in our way. The key lies in identifying improvement opportunities in both process and technology, removing any friction to allow us to sail the calmer route. And when we finally dock at our destination, the cycle begins again from the very first step. Slowly, cautiously, paying close attention to the everlasting quest for continuous improvement.

Rock
Robot,
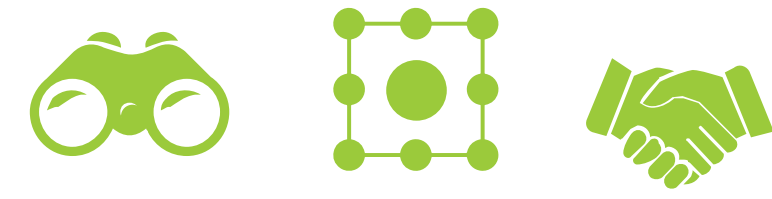Rock

Can't
Touch This

When all you have is a hammer, everything looks like a nail. Optimizing processes by cutting out yet another inefficiency, leveraging yet another lean opportunity, only brings you so far. As the need for radical business agility continues to accelerate, there is limit to the classical process way of responding to complex events in real time. Driven by AI, fixed and inflexible processes can be replaced by powerful reasoning systems. These systems fluidly adjust to whatever situation occurs, anticipating next-best actions and resources needed on the fly. And as they continuously learn from what works and what doesn't, they increasingly become hands - and care - free. Stop! Hammer Time: the self-driving enterprise is coming.
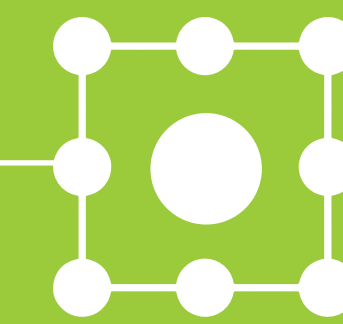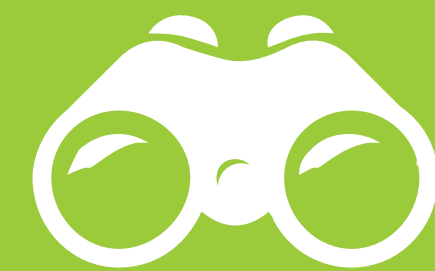
Can't
Touch This

Pleased to Meet You
Process

Ever wanted to break on through to the other side? Process-specific applications are creating seemingly impenetrable walls between processes. Data within these systems are stranded on their own splendid islands, unable to see each other, much less interact. Workarounds and exception processes only serve to push them further apart. Thankfully, new technologies avoid the need to replace process specific applications that you've customized and grown dependent on. Bridging the divide through data aggregation and cross-silo process flows not only break the walls towards enterprise-level unification, but also towards the outside world. Hi, other process. Hope you guessed my name.

Augmented
Me

When all you have is a hammer, everything looks like a nail. Optimizing processes by cutting out yet another inefficiency, leveraging yet another lean opportunity, only brings you so far. As the need for radical business agility continues to accelerate, there is limit to the classical process way of responding to complex events in real time. Driven by AI, fixed and inflexible processes can be replaced by powerful reasoning systems. These systems fluidly adjust to whatever situation occurs, anticipating next-best actions and resources needed on the fly. And as they continuously learn from what works and what doesn't, they increasingly become hands - and care - free. Stop! Hammer Time: the self-driving enterprise is coming.

Augmented
Me