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Capgemini Signs Billing Systems Replacement Deal with O2 Germany

PARIS, May 19 2005 – Capgemini* has today announced a 2-year deal with O2 Germany to replace the company's existing Customer Relationship Management system (CRM), billing and Enterprise Application Integration systems.

This deal will be delivered from Capgemini's offices in both Munich and Mumbai, using a blend of on- and off-shore delivery to meet O2's business objective of replacing its current systems in the most cost effective way.

Capgemini is providing separate billing and CRM infrastructure systems for retail and business clients, which are critical to O2 Germany's business, enabling more effective management of customer relationships and billing requests. In addition, Capgemini will create a separate, flexible product catalogue system, allowing product managers to launch new products to market in a much quicker timeframe, which is vital in the ever-competitive mobile market.

"This is a complex integration and therefore we needed a partner that understands our business and has a reputation for delivering quality work," said O2 Germany CIO Alex Röder. "Capgemini formed a partner relationship with O2 from the very beginning so that both companies could work as one team to define the project scope and deliverables. This relationship means that we enjoy the same benefits and share the risks."

Didier Bonnet, Global Managing Director of the Capgemini Group's Telecom, Media & Entertainment sector, commented: "We are excited to be working with O2 Germany on a project that will deliver great value to the company and its customers in the future. Capgemini and O2 Germany have defined joint goals and have agreed to take a collaborative approach throughout the implementation to make this project successful."

* the legal signatory entity is Cap Gemini Telecom Media & Networks Deutschland GmbH

About O2

O2 (Germany) GmbH & Co. OHG, a subsidiary of O2 plc, offers its post-pay and pre-pay customers almost blanket GSM-coverage through the own mobile communications network and a roaming agreement with T-Mobile. Moreover the company provides innovative mobile data services on the basis of GPRS and UMTS technology. O2 plc has 24 million customers in the UK, Ireland and Germany.

About the Capgemini Group

Capgemini, one of the world's foremost providers of Consulting, Technology and Outsourcing services, has a unique way of working with its clients, which it calls the Collaborative Business Experience. Through commitment to mutual success and the achievement of tangible value, Capgemini helps businesses implement growth strategies, leverage technology, and thrive through the power of collaboration. Capgemini employs approximately 60,000 people worldwide and reported 2004 global revenues of 6,291 billion euros.

For over 30 years, Telecom, Media & Entertainment (TME), a global sector organization of Capgemini, has been helping the telecommunications, media & entertainment industries achieve strategic goals and world-class results. By combining technical expertise and thought leadership with a passion for innovation, TME delivers true value to clients worldwide.

For more information visit <http://www.capgemini.com/tme>

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