

BPOpen™ - A Global Integrated Services Platform for Increased Speed to Value in Business Process Outsourcing Delivery

Paris (France), Krakow (Poland), October 24th 2006 - Capgemini today presents BPOpen™, an innovative and future-proof global integrated services platform designed to help increase speed to value in Business Process Outsourcing (BPO) delivery. Built on a Service Oriented Architecture (SOA), BPOpen™ makes the Service Oriented Enterprise a reality, and drives Capgemini's Rightshore™ delivery of Business Process Outsourcing (BPO) services including finance and accounting, procurement and human resources.

BPOpen™ merges Capgemini's leading business transformation and systems integration capabilities in order to deliver major financial benefits to its BPO customers. Capgemini's outsourcing approach ensures that transformation includes process optimization. Therefore, BPO customers profit not only from reduced investment and lowered change-risk but also from increased process efficiency.

The underlying infrastructure and applications that comprise BPOpen™ leverages technologies from industry-leading companies HP, Intel and Microsoft to help customers better link their finance, administration and HR functions to IT.

"BPOpen™ positions Capgemini as a leader for the next generation of BPO service provision by enabling process improvement which delivers immediate benefits over and above labor arbitrage" said Hansjörg Siber, Vice President Capgemini, BPO Global Delivery.

"Capgemini's BPOpen solution delivers true innovation for BPO customers seeking a fully auditable, cost effective and reliable service for their finance and accounting, procurement, and human resources processes, based on the Microsoft Application Platform and built as a robust Service Orientated Architecture", says Simon Brown, Vice President, Developer Platform and Evangelist Group, EMEA". Microsoft is committed to helping Capgemini's customers run a 'People Ready business', using our technologies and Capgemini's comprehensive BPO heritage".

At the core of BPOpen™ are the following components:

- BPOpen™ is based on the Microsoft Windows Server System with Windows Server™ 2003, Microsoft SQL Server™ 2005, and Internet Security & Acceleration Server™ 2004. Also the core of BPOpen™ consists in part of Microsoft BizTalk Server™ 2006 which frees up the solution's integration power.
- HP Integrity systems based on Intel Itanium® processors hosts Microsoft SQL Server 2005, for the production and non production environments. Additionally, HP ProLiant servers with Intel Xeon® processors hosts the Microsoft Application suite in use by BPOpen™.

"HP is proud to support Capgemini's BPOpen™ platform with our HP Integrity and HP ProLiant servers," said Ron Eller, vice president and general manager, Enterprise Solution Alliances, HP. "HP Integrity Servers provide a flexible, reliable and scalable, while the HP ProLiant servers offer superior price/performance for mission critical applications."

“The Service-Oriented Enterprise is about much more than architecture or infrastructure; it is a fundamentally different business model,” said Chris S. Thomas, chief strategist for Intel. “SOE is about how a company uses IT better to support market-driven business processes. Intel platforms provide the ideal foundation for SOE through delivering enhanced manageability, hardware-based virtualization features and energy-efficient performance.”

BPOpen™ is supporting the delivery of these services as the technology back-bone for Capgemini’s global Rightshore™ network.

BPOpen™ provides support in:

- Enterprise Application access & connectivity
- Services productivity increases
- Process transparency
- Compliance.

It also helps reduce overall TCP (Total Cost to Process) and lower risk in the transition and delivery of global BPO services.

CEO of BPO, Hubert Giraud sums up: “Capgemini’s BPOpen™ platform is designed to deliver worldwide outsourcing services quicker, safer, and at a lower cost.”

About Capgemini

Capgemini, one of the world's foremost providers of Consulting, Technology and Outsourcing services, has a unique way of working with its clients, which it calls the Collaborative Business Experience. Through commitment to mutual success and the achievement of tangible value, the company helps businesses implement growth strategies, leverage technology, and thrive through the power of collaboration. Capgemini employs approximately 61,000 people worldwide and reported 2005 global revenues of 6.954 billion euros and deploys more than 4500 staff in its BPO business with delivery operations in USA, Canada, Poland, India and China.

More information about individual service lines, offices and research is available at www.capgemini.com